## ARCHITECTURAL REVIEW BOARD SERVICES FOR PLANNED COMMUNITIES - PART TWO



© copyright 2018

# **GOAL:**

Through a Collaborative Process, Develop Standards of Practice for Professional Consulting to Architectural Review Boards in Planned Communities. "At the Eighty Sixth Convention of the American Institute of Architects Boston, MA in June of 1954 The First Edition of The Standards of Professional Practice was enacted as the official and governing ethical statement of the Institute."

## - George Bains Cummings

#### SAMPLE PRIME STRATEGIES

| CARTER & RIGGS 2020  |   |  |  |  |
|--|---|--|--|--|
| Vivid Description  | Prime Strategy  |  |  |  |
| We're deeply involved in all the<br>sportsrelated associations, volunteering<br>10 percent of each staff member's<br>fime to causes. Our network is closely<br>connected, and we count the major<br>owners, operators, politicians, and media<br>among our closest friends.  | Build unsurpassed network.  |  |  |  |
| We offer a full complement of sports-related<br>facility services, including a financing group<br>and a construction group. Over the years,<br>we've systematically hired sports figures<br>and managers, and they've given us many<br>insights into the performance of our projects.<br>We're especially provid of our standing project<br>learns for the various sports. | Hire sports figures and enthusiasts.  |  |  |  |
| Our work is well known throughout the world.<br>We have key offices in five international<br>cities and a web of local offices throughout the<br>Western Hemisphere. Our avmership is broad<br>because we value sportsmanlike teamwork.<br>We're also well argonized because we value<br>and respect the rules of the game.  | Consolidate through<br>acquistions.   |  |  |  |
|  | Vivid Description<br>We're deeply involved in all the<br>sportsrelated associations, volunteering<br>10 parcent of each staff member's<br>filme to causes. Our network is closely<br>connected, and we count file mojor<br>owners, operators, politicians, and media<br>among our closest friends.<br>We offer a full complement of sports-related<br>facility services, including a financing group<br>and a construction group. Over the years,<br>we've systematically hirdu sports figures<br>and managers, and they've given us many<br>insights into the performance of our projects.<br>We re especially proud of our standing project<br>teams for the various sports.<br>Our work is well known fincughout the world.<br>We have key offices in five international<br>clies and a web of local offices throughout the<br>Western Hemisphere. Our ownership is brood<br>because we value sportsmanike teamwork. |  |  |  |



The Current Edition has over 1000 pages, covering a range of topics such as Mentoring, Team Building, Finance and Protection of Intellectual Property.



#### BACKGROUNDER

#### COPYRIGHT LAW FOR ARCHITECTS

#### Joseph H. Jones Jr., Esq., AIA

U.S. copyright law protects the creativity captured in the architer's instruments of service, such as design and construction drawings, models, and other design representations, as well as the built structure. To protect themselves from copyright infringement, architects should be familiar with their rights under the law.

Architects need to understand the intellectual property rights intrinsic in their professional services. With some clearls viewing professional services as a commodity and the plans, specifications, reports, and other documents that architects produce as products, architects should understand the business and liability issues relating to the use, ownership, and control of their designs and instruments of service. As clients look for more ways to reduce the costs of design and construction, many view the "resue" of design as way to elimitate the need to this another architect and save money. Actions like this may put the architect and save money. Actions like this may put the architect develop from subsequent uses of the same plans. In addition, the architect may lose fees if the client neglects to acquire the copyright to a design.

Molinabiling the copyright to their designs gives archtects a level of control over their creative and professional endeavors. Clents will have to retain them for future projects, which may help an individual architect of firm maintain a steady stream of new business. As well, surrendering copyright could lead to liability problems for the architect WHLE THERE IS NO STANDARD OF PRACTICE FOR REVIEW BOARD SERVICES, THERE IS A STANDARD OF CARE FOR ALL WORK BY AN ARCHITECT:

FROM AIA: B101<sup>TM</sup>-2007 §2.2, B102<sup>TM</sup>-2007 §1.2, and B103<sup>TM</sup>-2007 §2.2:

"The Architect shall perform its services consistent with the professional skill and care ordinarily provided by architects practicing in the same or similar locality under the same or similar circumstances. The Architect shall perform its services as expeditiously as is consistent with such professional skill and care and the orderly progress of the Project."

For Planned Communities, any Standard of Care should include as a minimum:

# AN UNDERSTANDING OF THE INTENT OF THE DEVELOPMENT

# A KNOWLEDGE OF THE POLICIES THAT GOVERN THE COMMUNITY

AND A SENSE OF THE EXPECTATIONS OF THE BOARD OF DIRECTORS AND THE PRESENT OWNERS **Step One:** Gain a Full Understanding of the Governing Documents of the Home Owners Association and the Architectural Review Board.

- 1. Covenants and Restrictions CCRs: A Fixed Document
- 2. Architectural Guidelines: An Evolving Document
- 3. State Regulations pertaining to HOA's North Carolina Planned Community Act.



Architectural Review Committee Design and Construction Guidelines & Review Procedures and Applications



Carolina Forest Myrtle Beach Horry County, South Carolina January 2013 Edition

COPY

NOTE: THIS DECLARATION CONTAINS A BINDINGY, S.C. IRREVOCABLE AGREEMENT TO ARBITRATE AND AND BLECT TO ARBITRATION PURSUANT TO TITLE 15, CHAPTER 479:38 (UNIFORM ARBITRATION ACT) OF THE CODE GELEAWS SOPPER SOUTH CAROLINA

#### DECLARATION OF PROTECTIVE COVENANTS RESTRICTIONS, EASEMENTS, CHARGES AND LIENS FOR WATERBRIDGE

PREPARE FOR INTERVIEW BY OBTAINING A COPY OF THE GOVERNING DOCUMENTS FOR THE COMMUNITY AND PLACE THEM INTO MEMORY:

# Step Two:

Understand the Role of the Architect Consultant and the Legal Parameters Associated with the Work of the ARC.

- Authority stems from the CCRs.
- ARC is appointed by the Board of Directors and is autonomous.
- Architect is a non-voting member of the committee.

Clarify this understanding in your contract for services.

## Step Three: Develop Contract

Clarify your relationship with the HOA in the Contract for Services:

- Expectations of performance.
- Standards for communication.
- Issues requiring professional judgment.
- Relationship with Community and Board.
- Your limits while enforcing the requirements.

# Step Four - The Gate keepers:

- Understand management models of Owner Associations.
- Gain access to the HOA to present your credentials.
  - Build portfolio showing experience;
  - Demonstrate that you understand the review process;
  - Show that you have the ability to resolve conflicts;
  - Build relationship with an Association Management Company or Developer.







## DEMONSTRATE YOUR DESIGN SKILLS

























The Anniston Grove ARC has reviewed your submittal for the home on lot 70 in Anniston Grove and requires the additional information described in the Guidelines, plus changes noted below prior to approval. As such the submittal is not approved.

The additional information stated in the Guidelines and required in order to complete the review is as follows:

Site:

- The Guidelines require a site plan prepared by a licensed surveyor and showing contours in two foot increments.
- 2. The elevation drawings should show how the grade appears along each wall.
- There is also a requirement for a plan showing the location of trees (hardwood only) that are larger than six inches in diameter.
- 4. An erosion control and monitoring plan is required.
- A site plan showing proposed location of the construction drive off pad, dumpster, toilet and material storage areas is required.
- 6. A landscape plan is required.

#### Comments on the existing plan:

Anniston Grove is a custom home community and homes should reflect custom features and details not generally seen in tract home communities. The home proposed is very generic in nature and lacks many of the desired features, which are common to homes in the community.

- The roof line is a dominant element. It should have elements that will break up its mass such as a large feature dormer either gabled or shed.
- The brick should be supplemented with another material such as a stone watertable or stone features to provide a more custom appearance.
- 3. The design of the entry should be more in keeping with the style of the remainder of the home. The entry appears to be neo-classical, contrasting with the traditions of French Eclectic, which the roof line and eaves of the home seems to suggest.
- 4. A photo or graphic of the front door with side lites and transom selection require submittal as do garage doors and other doors exposed to the exterior. These can be submitted as digital photos to the review site.

# ELEVATE THE DIALOGUE

Show Your Professional Communications which highlight your ability to address problems and resolve conflicts...

- 5. The surface of the walls require some relief. As configured, windows do not lend a custom look to the home. Creating breaks in the walls with bays or extending dormers through the soffit and fascia to create interesting details would make the home more appealing and create a departure from the traditional tract home appearance.
- 6. The wall section should be cut through a window and show header and sill conditions.
- Pairs of windows should have structural mullions separating them as opposed to being ganged together.
- 8. Window styles were not noted. Windows should be a higher quality than full vinyl. Wood windows with vinyl clad are approved and are available from the same manufacturer as specified. SDLs should be used on the front elevations with GBGs on the sides as a minimum
- 9. Dormers should be brick, stone or stucco. Composite materials are not approved.
- Shutters shall be sized to match one half of the window width of the adjacent window. Finished hardware including shutter dogs should be added even if the shutters are decorative to add authenticity.
- Brick headers should be used above all windows and doors. Front facing windows should have additional features.
- 12. Internal layout is not an issue the ARC will provide comment except that you are showing a fireplace in the home but no chimney. Since ventless gas fireplaces are not permitted in the community, as stated on the application from, some means to vent the unit must be provided if it is a combustion type unit.
- 13. A sample board shall be placed on site to show all finish materials and colors. The board should be a minimum 3'x5', set vertical and be placed between two 4x4 posts. A sloped section with the roofing materials should be placed on top. Show soffit, fascia and cornice treatment on the sample board as well as wall materials.

| ARCHITECTURAL REVIEW<br>SUBMITTAL FORM SEVEN (one pa<br>LOT INSPECTION AT SITE STAKE<br>(Note: All parties required to be on site at int<br>(Note: All parties required to be on site at int<br>2. Street Address:  | SHOW F<br>DEMON<br>NG<br>spection) PRACT   | FORMS AND CHECKLISTS<br>ISTRATING YOU HAVE A<br>TICAL SYSTEM IN PLACE   |  |
|---|--|---|--|
| Builder:     4. Builder:     4. Builder:     5ite and Home Staked? <u>White: Mater:</u> Condition of cover and piping:     Type of protection:     Type of protection:     Site France Condition of cover and piping:     Type of protection:     Site France Condition: Road Side     Interior property lines:     Condition of Stone for diversary and location of dumpster/port-a-potty, site task:  | WATERBRIDGE<br>WATERBRIDGE<br>ARCHITECTURAL REVIEW<br>SUBMITTAL FORM EIGHT (one page)<br>LOT INSPECTION AT DRY-EN                              | WATERBRIDGE   |  |
| Sample Board: Materials on board? If No, explain:<br>General Condition of Roadway: Needs cleaning and/or other:<br>Electrical and Water Service to the site:<br>Emisting Tree Protection :  | I. Lot Number Inspection Date:     Street Address     Homeowner     Homeowner     Builder <u>Curbing</u> : Any damage due to new construction: | ARCHITECTURAL REVIEW<br>SUBMITTAL FORM NINE (one page)<br>LOT INSPECTION AT FINAL REVIEW  |  |
| Enviring Tree Frozenion:  | Water Meter:         Condition of cover and piping:           Type of protection:  | 2. Street Adduest:  |  |
| NOTES: Builder / Homeowner are responsible for maintaining airc: Builder/Homeowner<br>are to be swept clean by 500 PM each Friday. If not maintaining airc: Builder/Homeowner<br>Building materials delivered to the airc: If building materials delivered to the site spill onto road<br>builder/homeowner to clear materials from roadway. If not cleared from roadway after notifi<br>have roadways and the homeowner.<br>Requirements for neighboring stee: Homeowner/Builder must have written approval to<br>Dumpster, building materials, construction expirement, which parking and Bandcasping man<br>responsibility of homeowner under construction to make necessary repairs to bring impacto<br>Signatures: (note: representative required on site at time of review) | Silt France Condition: Road Side   | Curbing:       Any damage due to new construction:         Water Meter:       Condition of cover and piping;         Type of protection:                          |  |
| Homeowner I   | Building materials stored: If on neighboring property is permission authorized? If No, explain:  | Sample Fourier austerials on nome same as observe ar ivo, expanin   |  |
| BuilderI WBARC:I  | Exterior Home Massing and Details as approved: If no, explain:   | General Condition of Roadmay: Needs cleaning and/or other:  |  |
| Fhoto: on file? YES NO<br>WATERBRIDGE ARCHITECTURAL GUIDELINES - January?   | Landscape Elements as approved: If no, or plan not yet submitted, explain:   | Building materials stored: If on neighboring property is permission authorized? If No, explain:<br>Exterior Home Massing and Details as approved. If no, explain: |  |
|   | Signatures: (note: representative required on site at time of review) Homeowner: Date:   | Landscape Elements as approved: If no, or plan not yet submitted, explain:  |  |
|   | Builder Date:  | Repair of neighboring property where used during the construction process?  |  |
|   | WBARC: Date: Date: Date:   | Signatures: (note: representative required on site at time of review) Homeowner: Date: Builder: Date:   |  |
|   | TEODS OF THE TEST NO   | Builder: Date:<br>Is Security Deposit Authorized for release? Explain YES or NO:  |  |
|   |  | Is there any outstanding claim with the contractor's insurance company with respect to community property pending<br>resolution? If yes, explain:                 |  |
|   |  | WBARC: Date:<br>Photos on Ele? YES NO   |  |
|   |  |   |  |

WATERBRIDGE ARCHITECTURAL GUIDELINES - January 2013 EDITION Page 35 of 35



#### July 20, 2011

Mr. & Mrs. Lot Owner PO Box 1 Somewhere, NC 27502

e-mail: eglotowner@yahoo.com

Re: Cannonsgate Lot xx Bogue, NC

Dear Mr. & Mrs. Lot Owner:

We have been directed by the Cannonignt Homeowner Association, Inc. Board of Directors to advise you that an Executive Committee hearing has been scheduled in accordance with Chapter 47F of the North Carolina Flanned Community Act, and the Cannonignte Covenants to address your fulture to comply with the requirements of the Cannonignte Architectural Guidelines, for which you were perioutly notified.

#### The hearing is scheduled <u>August 12, 2011 at 1:00 PM at the Cannonsgate Manor</u> <u>House.</u>

The original notification of violations dated June 9, 2011 included the following:

#### Violation(s):

Article 5.7: Windows, Doors, Shutters and Trim: Materials: Windows shall be framed in vinyl or aluminum clad wood (no full vinyl windows are permitted) in clear glass or a tinted glass in gray or smoke colors.

#### Article 3.11: Time to Complete Construction:

If no maximum time period is specified in the approval or any other agreement, construction of a new residence shall be completed within twelve months of CANNONSGATE ARC approval of the staking plan. The Applicant may request an extension of up to six months if requested not less than thirty days prior to the expiration of the maximum time period, which the CANNONSGATE ARC may approve or disapprove, in its sole discretion.

#### Article 2.4 Responsibility for Compliance:

It is the responsibility of the Owner and Builder to ensure that all Applications for Architectural Review and subsequent construction are in accordance with the applicable zoning requirements, building code requirements, and the requirements of any other laws, regulations, ordinances, and deed restrictions. The CANNONSGATE ARC does not review submittals for compliance with such requirements.



With respect to Article 5.7. It was the determination of the Architectural Review Committee that you had delivered to your site non-compliant (full viry) windows and required that you remove same and replace with an approved material. You then proceeded to install the non-compliant windows indexing that you would later remove them and replace them with an approved window.

With respect to Article 3.11: At the time the June 9 letter was insued, you were close to the one year time limit for the completion of your home. You since provided a response sixing for an extension according to the following schedule:

| Timeline | to complete | annonsgate |
|----------|-------------|------------|
|          |             |            |

Complete the week of: 1. Interior doors June 19th 2. Insulation June 19th 3. Finish siding June 19th 4. Hang Drywall June 26th 5 Paint exterior June 26th 6. Install interior trim July 3rd 7. Kitchen cabinets July 10th July 10th 8. Tile work 9. Complete plumbing July 17th 10. Interior paint July 24th 11. Complete wiring July 31st 12. Brick vaneer. August 7th 13. Heating/Air finished August 14th 14 Floors August 21st 15. Flatwork Sentember 4th 16. Finished grading and landscaping September 11th

You have passed more than half of the deadline dates and have failed to complete or make substantial progress on all but one of the items.

With respect to Article 2.4: The ARC observed several non-compliance notices from the Building Officials indicating that the home is not being constructed in accordance with the current building codes. We required you to provide the name of a competent superintendent you will engage and place on site to ensure this project runs smoothly toward completion. You responded that you intended to have an engineer certify the construction after the fact. Since it is unlikely that an engineer will certify concealed items such as the nailing pattern on the sheathing that they did not observe being installed, and that the local inspector does not necessarily have to accept an engineer's letter, the intent of this requirement has not been met.

Due primarily to the lack of professional supervision on site on a day to day basis, it is unlikely that the code issues will be resolved or the home will be completed in accordance with your proposed schedule. Also, your decision to instill non-compliant windows with the belief that you can replace them later does not account for the problems that will be experience on both the interior and exterior of the home after other finithes are instilled.

The ARC and the HOA Board are more interested in having you complete the house as opposed to having you pay fines or face other restrictions which may be imposed in accordance with Chapter 47F. However, your faluate to demonstrate that the construction is being managed in a manner that will allow you to meet your stated goals raise concerns.

To that end, your attendance at the hearing will allow the Board to make a determination as to action it deems appropriate to your situation. You can expect that at a minimum, professional supervision on site will be required. If you can address this shead of the hearing, you will have accomplished a major objective of the hearing.

If you have comments or questions concerning this hearing notification, or would like to propose a more immediate solution, you must respond within ten days in writing to:

The Cannonsgate Homeowner Association, Inc c/o Charette Architects, PLLC PO Box 481000 Charlotte, NC 28269

Best Regards, Charette Architects, PLLC for the Cannonsgate ARC

ee: Cannonsgate Board of Directors

## HEARING NOTIFICATIONS

Charnile Architects, PLLC PO Base 481000 Charlotte, NC

2826

Phone: 704.358.8400

infi@chantbanhilicts.com

J. Richard Alop, Jr., ALA



Chantle Architects PLLC

PO Bax 481000 Charlette, NC

204 158 8400

left@chantbanhlitets.com

J. Richard Abop, Jr., ALA

28269

June 9, 2011

planning community Mr. & Mrs. Lot Owner PO Box 1 Somewhere, NC 27502

e-mail: cglotowner@yahoo.com

Re: Cannonsgate Lot xx Bogue, NC

Dear Mr. and Mrs. Lot Owner:

We have been directed by the Cannonsgate Homeowner Association, Inc. Board of Directors to advise you that you are currently in violation of one or more of the Cannonsgate Architectural Guidelines, as follows:

#### Violation(s):

Article 5.7: Windows, Doors, Shutters and Trim: Materials: Windows shall be framed in vinyl or aluminum clad wood (no full vinyl windows are permitted) in clear glass or a tinted glass in gray or smoke colors.

#### Article 3.11: Time to Complete Construction:

If no maximum time period is specified in the approval or any other agreement, construction of a new residence shall be completed within twelve months of CANNONSGATE ARC approval of the staking plan. The Applicant may request an extension of up to six months if requested not less than thirty days prior to the expiration of the maximum time period, which the CANNONSGATE ARC may approve or disapprove, in its sole discretion.

#### Article 2.4 Responsibility for Compliance:

It is the responsibility of the Owner and Builder to ensure that all Applications for Architectural Review and subsequent construction are in accordance with the applicable zoning requirements, building code requirements, and the requirements of any other laws, regulations, ordinances, and deed restrictions. The CANNONSGATE ARC does not review submittals for compliance with such requirements.

It is the determination of the committee that you have installed non-compliant (full vinyl) windows and these must be removed and replaced with an approved material.

Secondly, you are close to the one year time limit for the completion of your home. The ARC will be required to take additional action if this deadline is passed without completion. One course of corrective action requires you to apply for an extension.

# Ensure Remedy is specified in the Covenants

### VIOLATION NOTIFICATION

## Reference Specific Guideline Section or Covenant Article

### Convey ARB Determination and Remedy

For consideration, you must give a specific timetable for completion of each phase of your construction so that you progress may be monitored.

Third, the ARC has observed several non-compliance notices from the Building Officials indicating that the home is not being constructed in accordance with the current building codes. We are herein requiring you to provide the name of a competent superintendent you will engage and place on site to ensure this project runs smoothly toward completion.

Flease correct the violations within ten (10) days. Failure to correct this violation within ten (10) days will result in a violation hearing where fines may be lettied against your account and other penalties may be pursued in accordance with the Covenants and Chapter 47F of the North Carolina Statutes.

If you have comments or questions concerning this violation, or you have corrected the problem within the prescribed ten days and wish to notify us, you must send a response in writing to:

The Cannonsgate Homeowner Association, Inc. c/o Charette Architects, PLLC PO Box 481000 Charlotte, NC 28269

Best Regards, Charette Architects, PLLC for the Cannonsgate ARC

ce: Cannonsgate Board of Directors

Step Five Develop a Review Board Services Component for your professional practice.

Three suggested initiatives:

A. Develop a "Business Model"

B. Write a "Business Plan"

C. Participate in the Review Board Services "Learning Organization"

# I THE BUSINESS MODEL

A. Acquire high-value customers.

High-value customers doesn't mean rich customers, but customers who meet the following requirements:

- 1. Are easy to access
- 2. Allow you to charge a profitable price
- 3. Are willing to enter into a contract after minimal marketing visits
- 4. Can generate enough business to meet your sales and profit objectives

## THE BUSINESS MODEL

B. Offer significant value to customers.

There are a number of ways you can create significant value and competitive advantage, including the following:

1. Unique advantages in knowledge and experience.

2. More complete customer solutions through alliances with other professionals.

3. Fees that are commensurate with the value provided.

4. Faster delivery, continual improvement of the process.

## THE BUSINESS MODEL

C. Deliver services with high margins.

High margins come from providing a service that can be made from an improved process or by having features that provide additional value and allow you to acquire additional fees.

# II WRITING THE BUSINESS PLAN

The writing process forces you to fine-tune your ideas.

Before you begin writing, however, you should already have done the following:

- 1. Defined your business purpose;
- 2. Assessed your business environment;
- 3. Charted your strategy;
- 4. Detailed your individual or company capabilities;
- 5. Designed your marketing plan;
- 6. Defined Financial Milestones.

# III. Participate in this "Learning Organization"

- 1. Work to gain understand how parts relate to the whole,
- 2. Commit to individual learning and assisting individual learning in others,
- 3. Promote open exchange of ideas,
- 4. Develop shared vision align personal goals with goal of developing standard of practice for the profession...
- 5. Participate in team learning...